

# Edser

Manual: iScan 3D / Prescription via Edser app

Content	
Scanning.....	4
Delete a scan.....	9
Prescribing from Edser APP.....	11

# Scanning

## Enter EdserScan App

Go to Patients -->  
New Patient, Fill in  
the data:

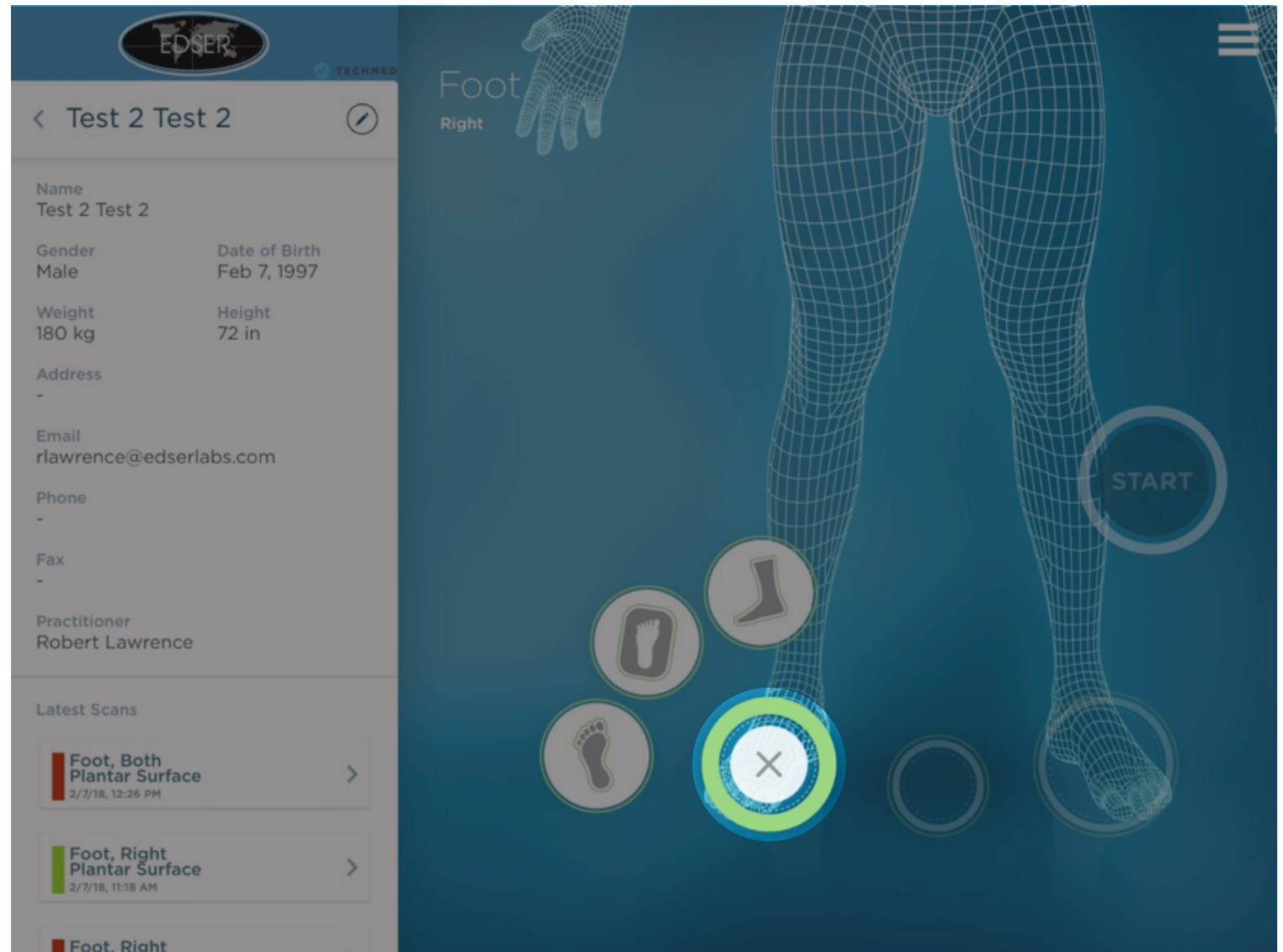


The screenshot displays the EdserScan app interface. On the left, a white form titled 'New Patient' is shown, with a back arrow and a 'Required' label. The form includes fields for 'First Name', 'Last Name', and 'Email'. Below these is a 'Gender' section with 'Male' (selected) and 'Female' options. The 'Additional Information' section contains fields for 'Robert Lawrence', 'Date of Birth', 'Weight (kg)', and 'Height (cm)'. The 'Contact Information' section has fields for 'Street #', 'City', and 'Country'. A blue 'Save Information' button is at the bottom of the form. On the right, a dark blue panel shows a 3D wireframe model of a human body. Text on this panel reads 'New Scan' and 'Complete the profile before starting a new scan'. A large circular 'START' button is visible on the right side of the panel.



***Remember to save the information***

Scan foot  
Right and left



Click on the right foot

Click on the foot image  
and click on Start:

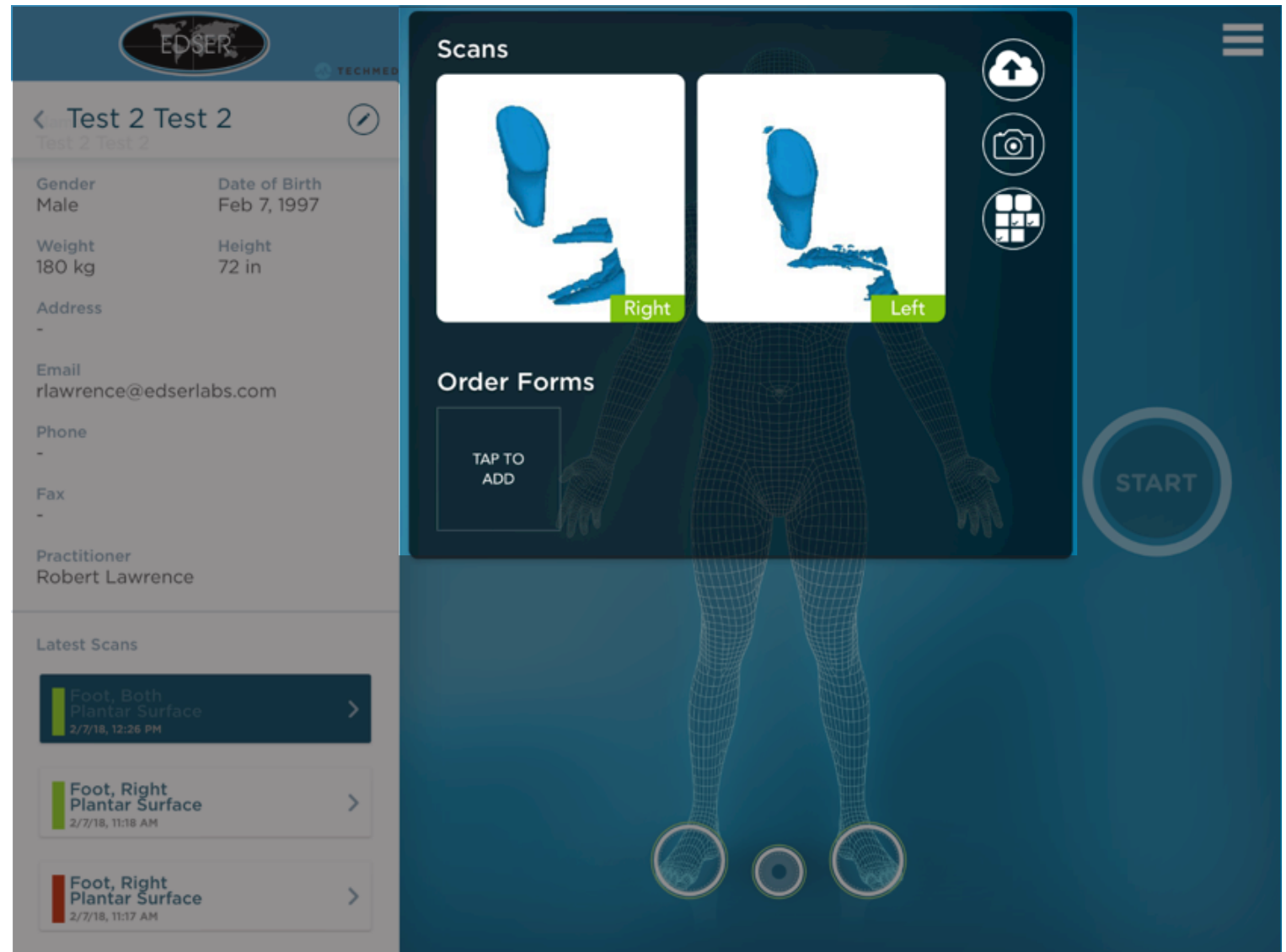


Once you scan the foot click on the red button "Done" to finish and go to the other foot. Once you have scanned both your are finished scanning. If you have left the screen and only have one scanned foot, enter the scan screen and click on the missing image to proceed scanning. In this case, select the Left foot to have the 2 feet in the same file.

***Important, that the 2 feet are in the same file to upload the order.***

You should see both scans in the dark box.

To upload the order, click on the cloud and the order is sent directly to your client portal, where you can fill out the prescription.

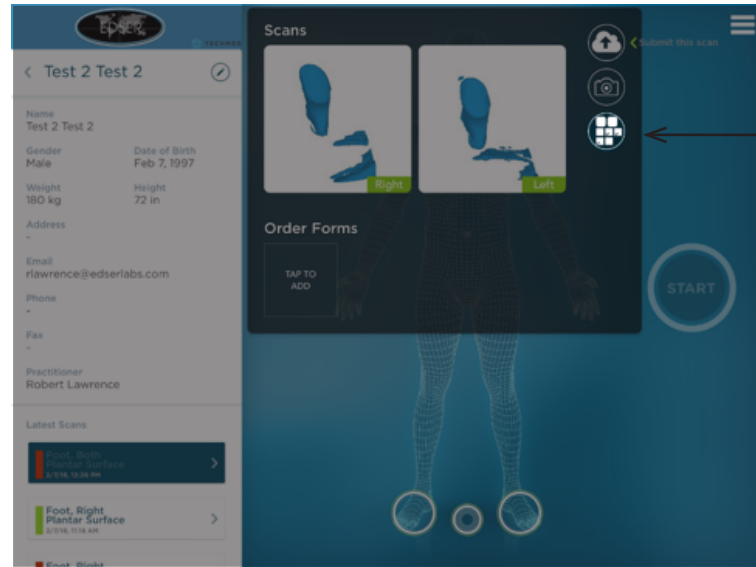


***At this point you can repeat the process to add a new patient.***

Delete a scan

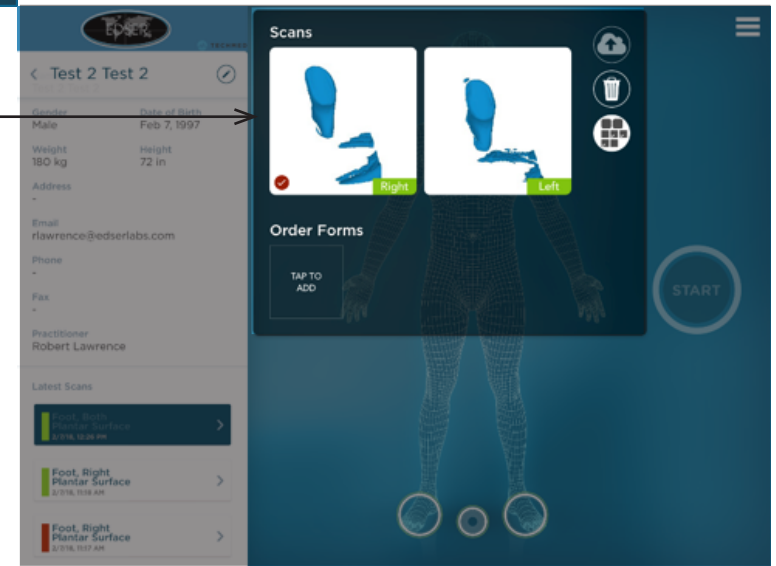


From this screen, click on the button below the camera (multiple squares), and the camera becomes a trash can.



\* multiple squares

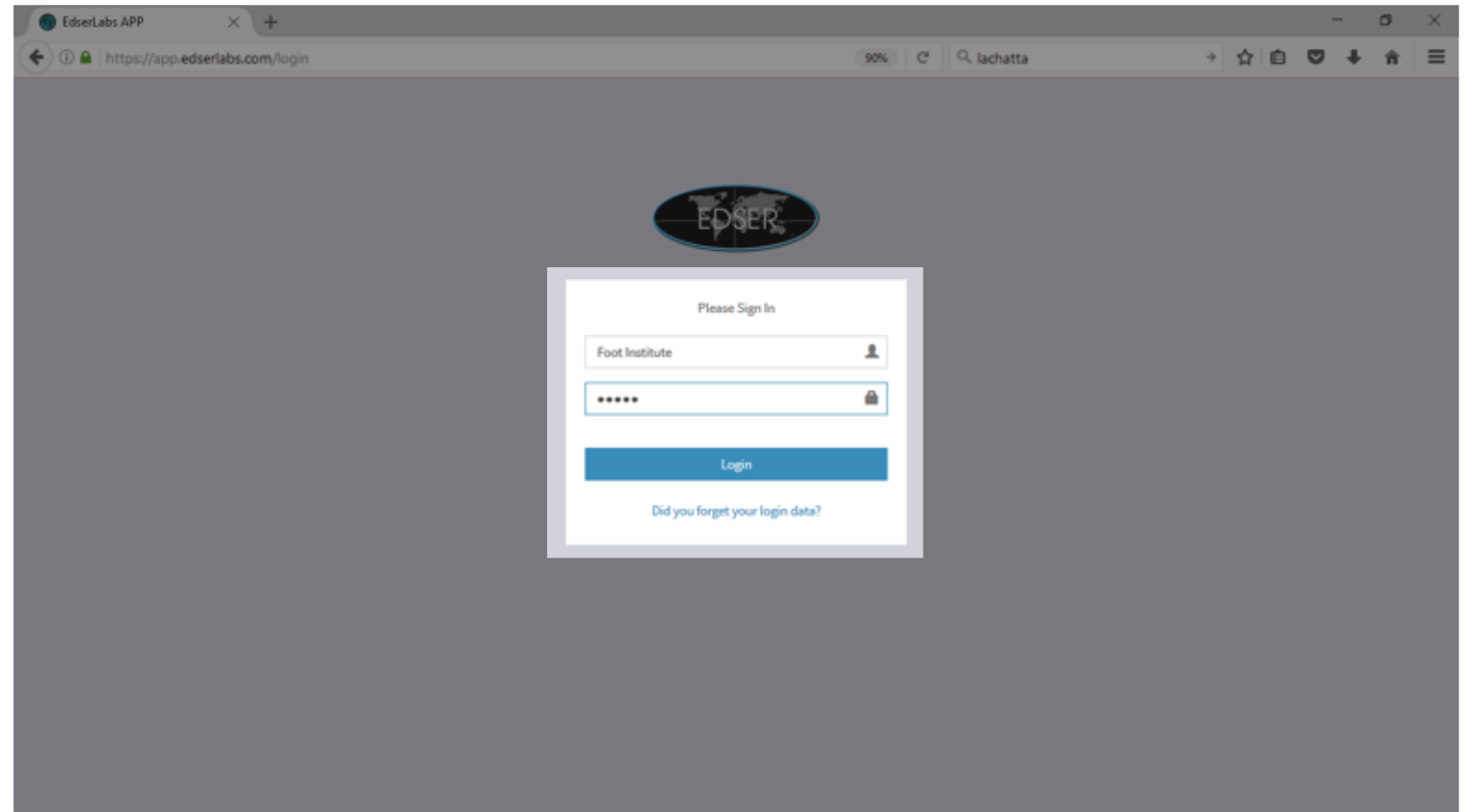
Select the scans to be deleted and click on the trashcan image.



Perform prescription  
from Edser APP:

**Enter: <https://app.edserlabs.com/>**

Enter your user and  
your password.  
Press Login.



Edser Labs APP

https://app.edserlabs.com/login

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ED SER

Please Sign In

Foot Institute

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Login

Did you forget your login data?

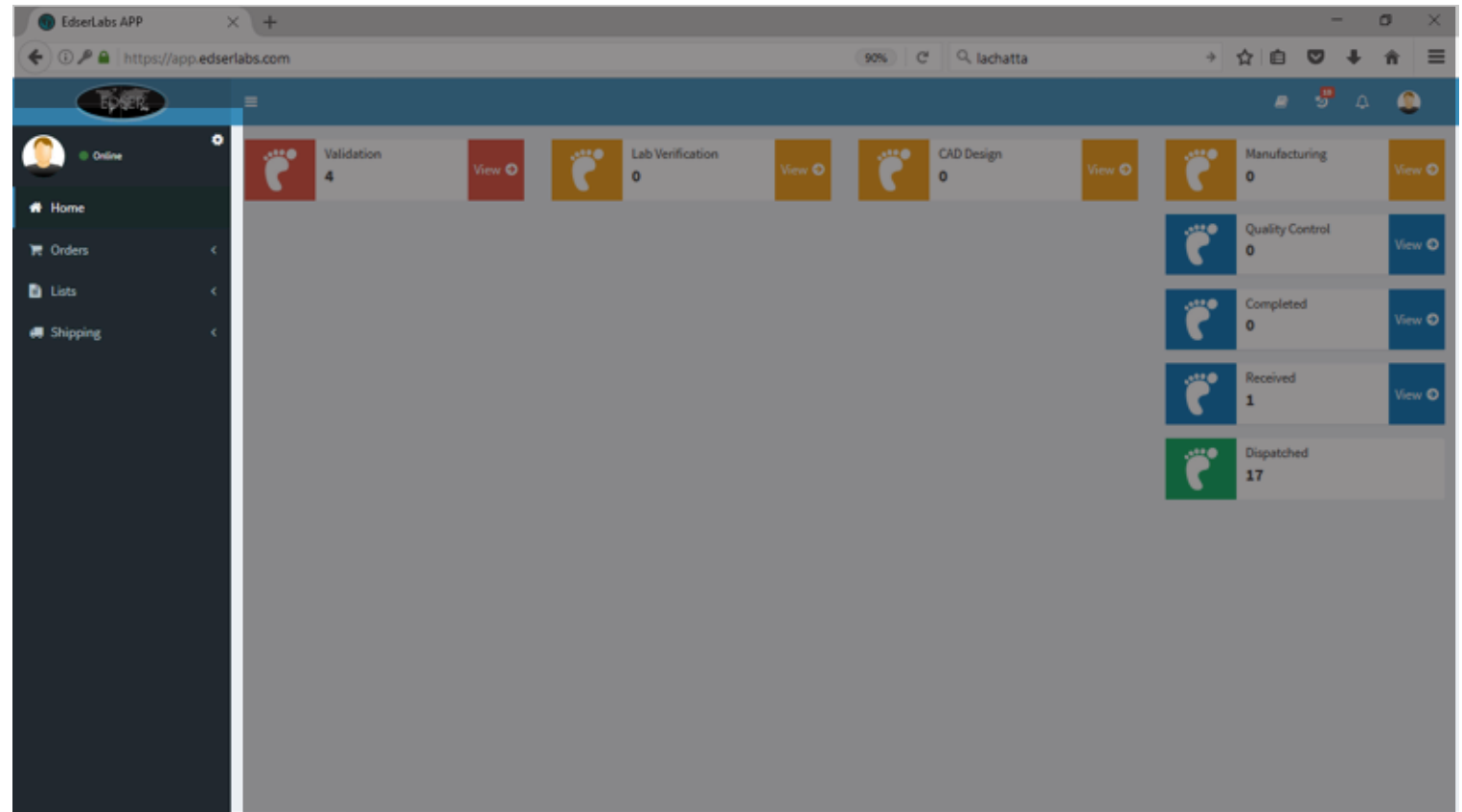
The options menu is on the Left side:

Start

Orders

Lists

Shipments



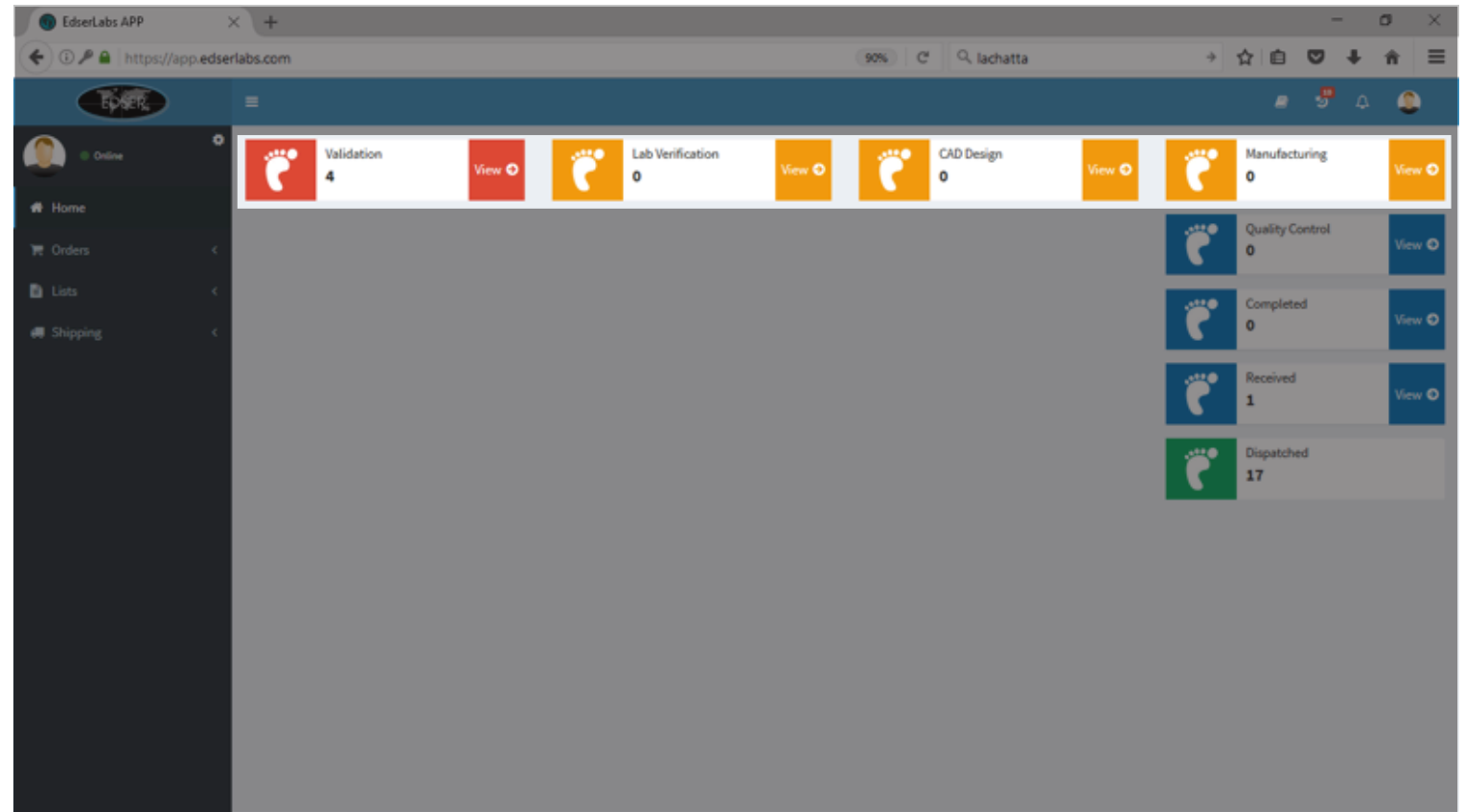
Central screen buttons:

Validation

Lab Verification

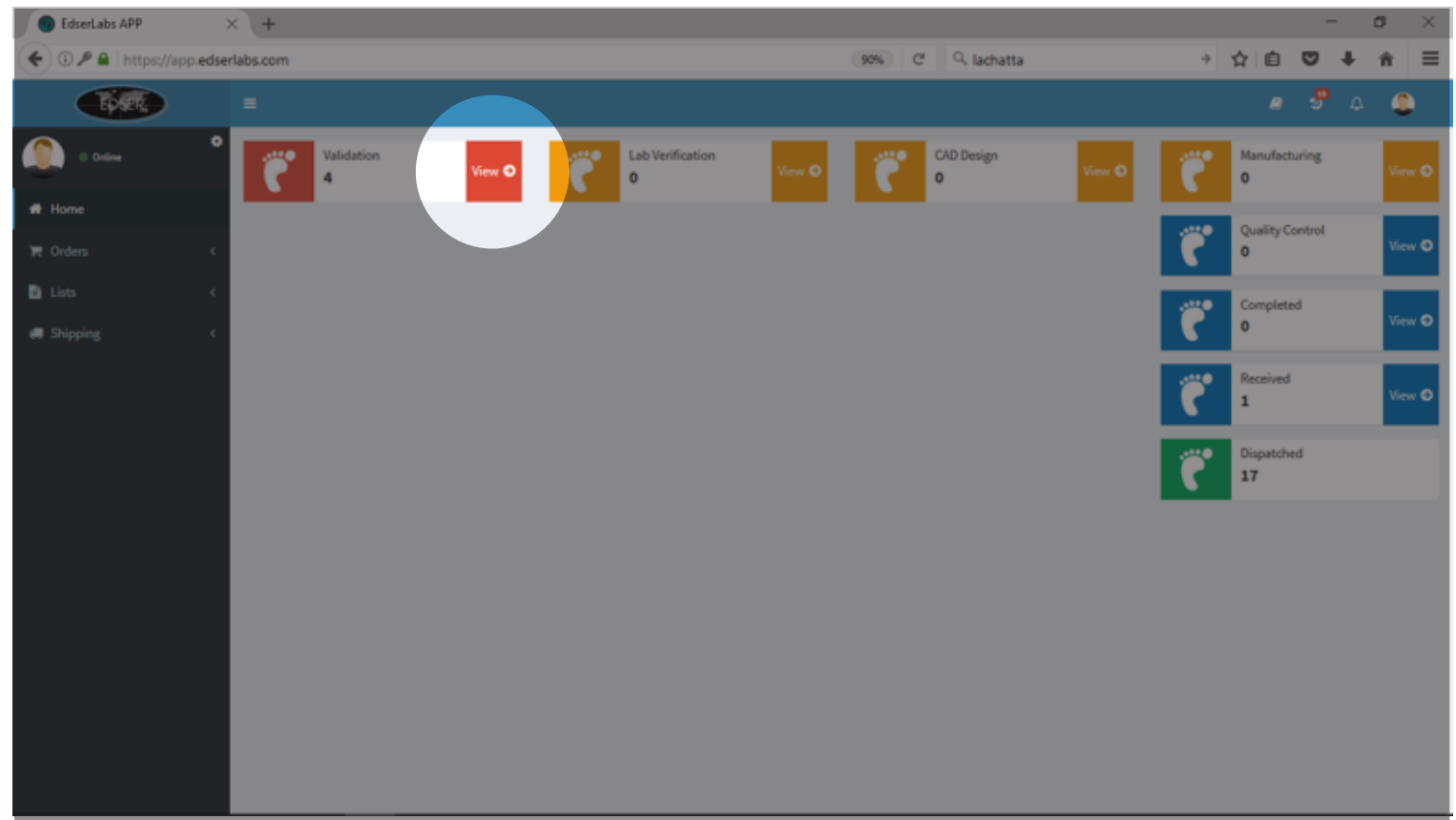
CAD design

Manufacturing



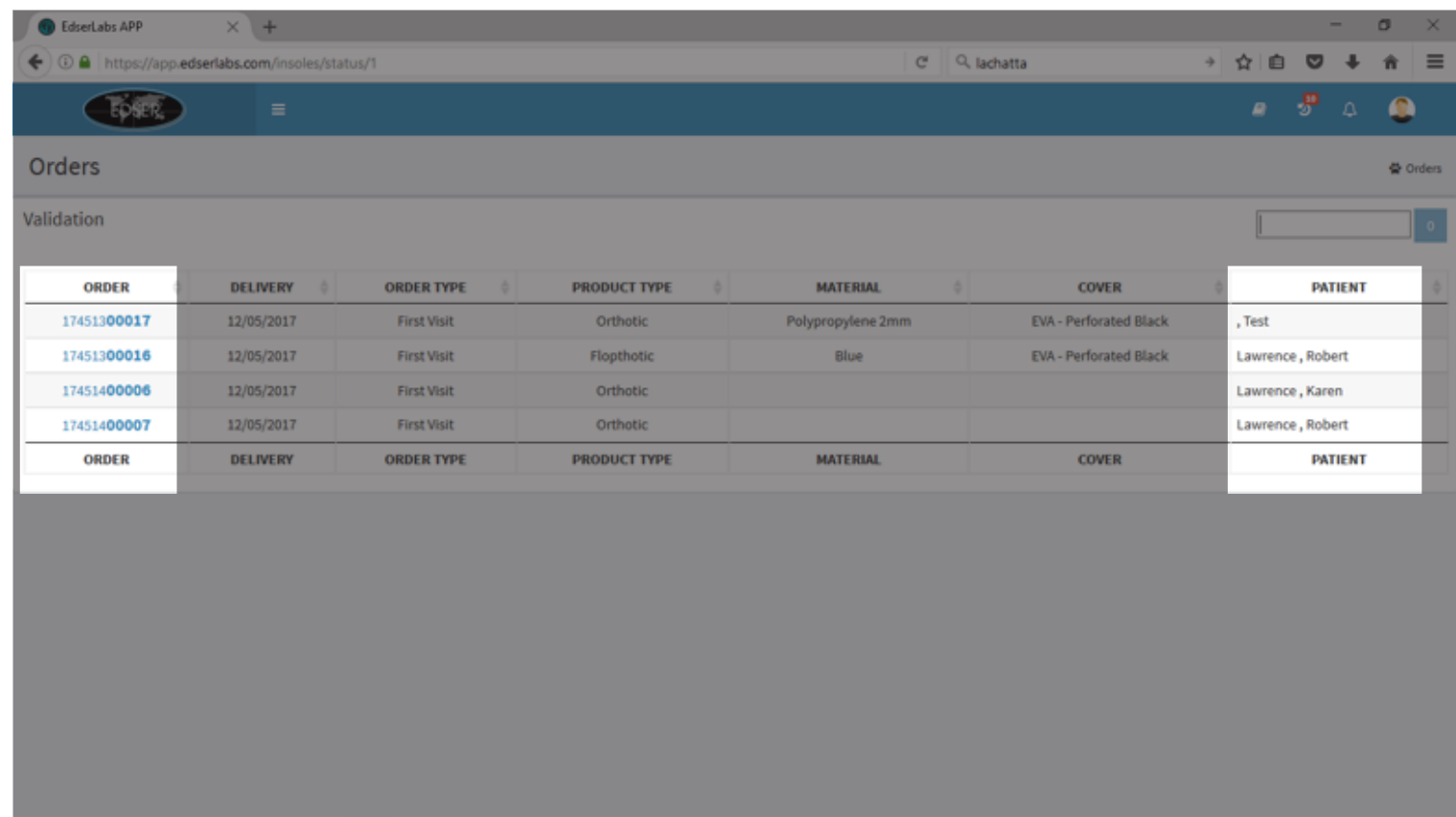
***These are the processes through which the orders advance and you can see what stage they are in.***

Click on the button to  
view orders in  
validation.



Order number in the first column.

Name of patient in the last column.



ORDER	DELIVERY	ORDER TYPE	PRODUCT TYPE	MATERIAL	COVER	PATIENT
17451300017	12/05/2017	First Visit	Orthotic	Polypropylene 2mm	EVA - Perforated Black	, Test
17451300018	12/05/2017	First Visit	Flophotic	Blue	EVA - Perforated Black	Lawrence , Robert
17451400006	12/05/2017	First Visit	Orthotic			Lawrence , Karen
17451400007	12/05/2017	First Visit	Orthotic			Lawrence , Robert
ORDER	DELIVERY	ORDER TYPE	PRODUCT TYPE	MATERIAL	COVER	PATIENT

***Find the order by the name of the patient and click on the order number.***

The order opens and you can edit (yellow button) the prescription in each section.

The screenshot displays the EDSEr Order Management interface for order #17451400006. The interface is divided into three main sections: Client Information, Patient Information, and Order Information. Each section has a corresponding 'Edit' button (yellow with a pencil icon) located in the top right corner of the section's header. The Client Information section includes fields for Full Name, Phone, Clinic, and History. The Patient Information section includes fields for Full Name, Gender, Shoe Size, Activity, Age, Weight, Shoe Width, Left Scan, and Right Scan. The Order Information section includes fields for Order Type, Product Type, Shell Material, Orthotic Style, Top Cover, Bottom Cover, Shell Cover, Length, Extra Cushion, Insole Thickness, Heel cup depth, and Quantity.

Client Information	
Full Name	Phone
Usa Edser, Sales	7865021970 /
Clinic	
4514 - Robert Lawrence	
History	
123	

Patient Information		
Full Name	Gender	Shoe Size
Karen Lawrence	Female	10.50
Activity	Age	Weight
	58	170.00
Shoe Width	Left Scan	Right Scan
med	Weight-Bearing	Weight-Bearing

Order Information			
Order Type	Product Type	Shell Material	Orthotic Style
First Visit	Orthotic	Not specified	VERSATILITY
Top Cover	Bottom Cover	Shell Cover	Length
Not specified	Not specified	No cover	Full Length
Extra Cushion	Insole Thickness	Heel cup depth	Quantity
Not specified	2 mm	-1 mm	1 PAIR

Yellow Button

**Important to note the yellow edit button changes to "save" green when you click on it.**

**Click again on the green "Save" button to save the changes.**

Yellow Button



Order information / Edit:

EDSER - Order 17451400006

https://app.edserlabs.com/order/view/17451400006#comments-section

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Order Information

Order Type: First Visit

Product Type: Orthotic

Shell Material: Not specified

Orthotic Style: No Orthotic Style

Top Cover: Not specified

Bottom Cover: Not specified

Shell Cover: Not specified

Length: Full Length

Extra Cushion: Not specified

Insole Thickness: 2 mm

Heel cup depth: -1 mm

Quantity: 1 PAIR

Medial Arch Height: ☒ Others

Lateral Arch Height: ☒ Others

Arch Contact: Not specified

Lengths (mm)

	LFT	RGHT
1. Distal point of orthosis	0	0
2. First distal radius	0	0
3. Location max height internal arch	0	0
4. Distal point retrocapital weight-relief	0	0
5. Fifth distal radius	0	0
6. Orthotic width	0	0

Heights (mm)

	LFT	RGHT
1. Medial Arch	0	0
2. Lateral Arch	0	0

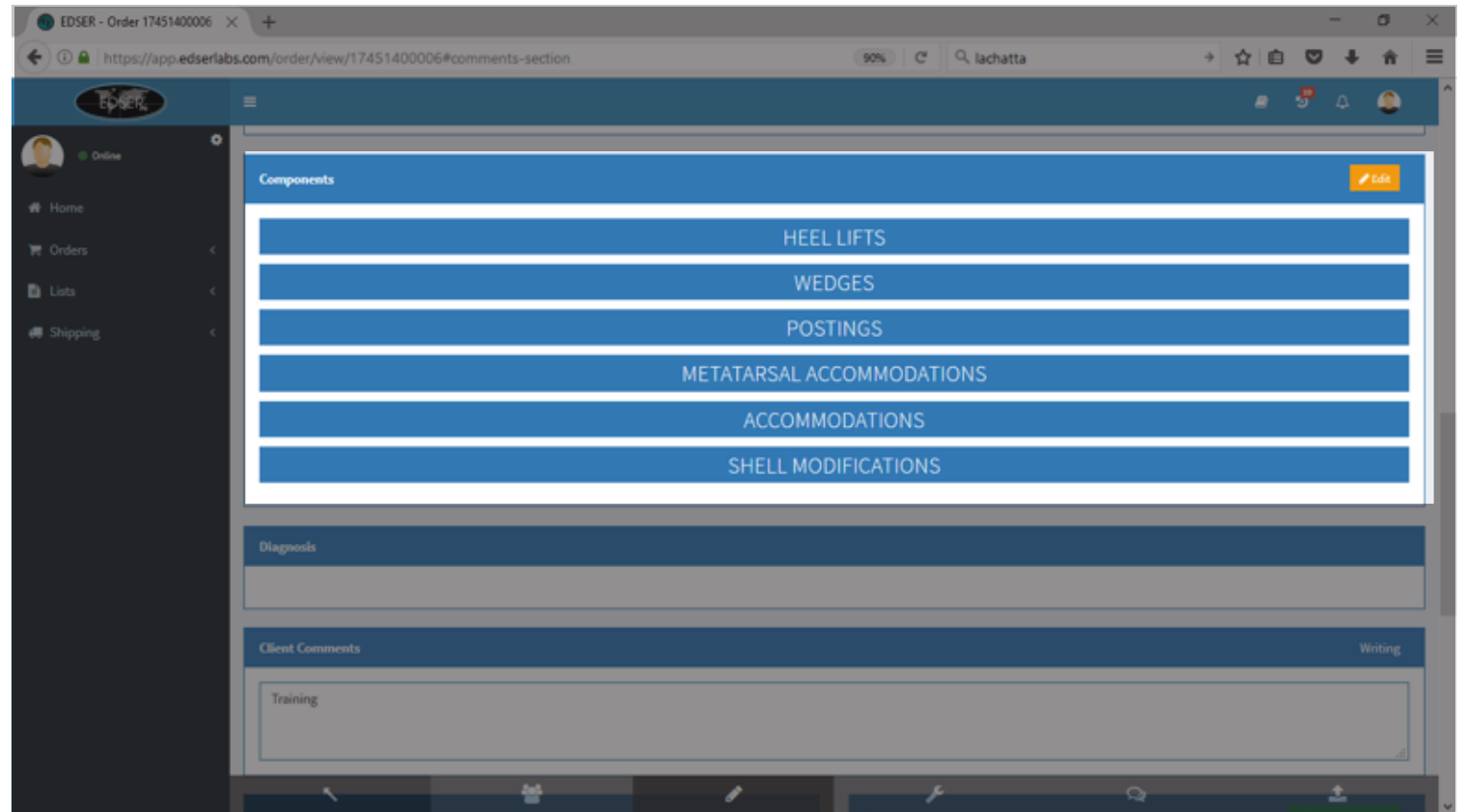
Diagram of a foot with measurement points 1 through 6 indicated.

**Important, click again on the green Save button.**

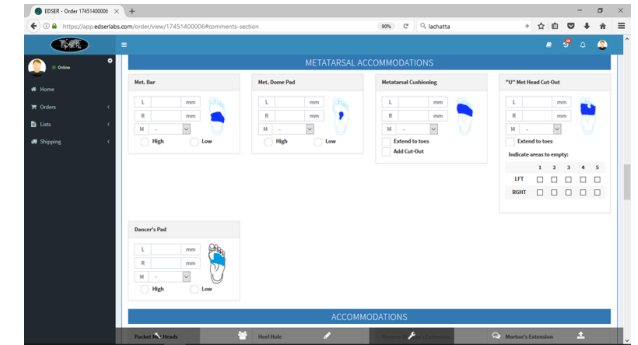
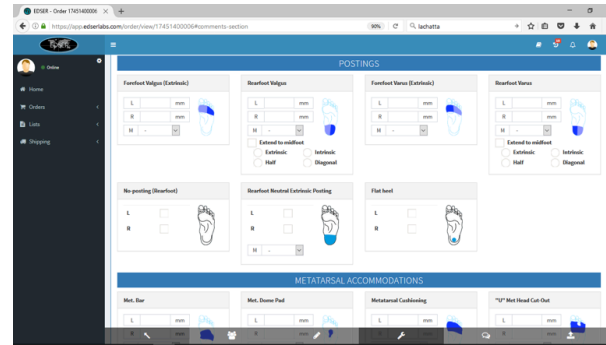
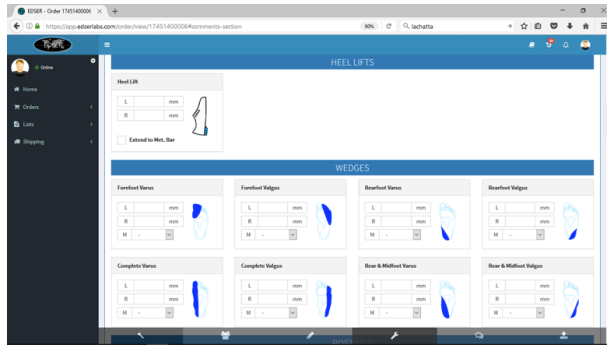
## Components / Edit:

Click Edit in order to view the different component options.

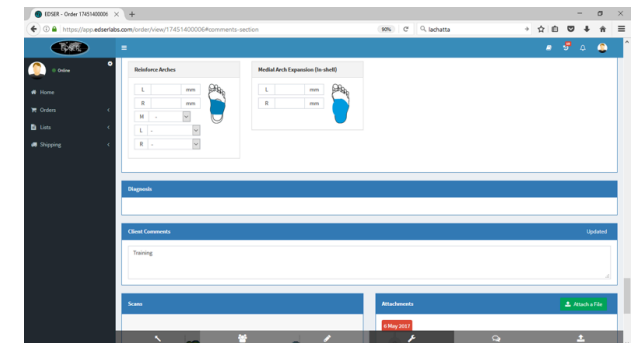
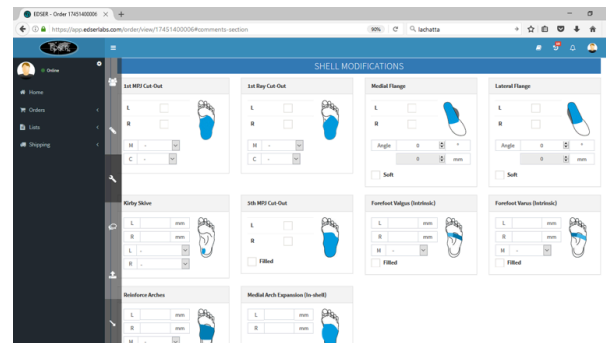
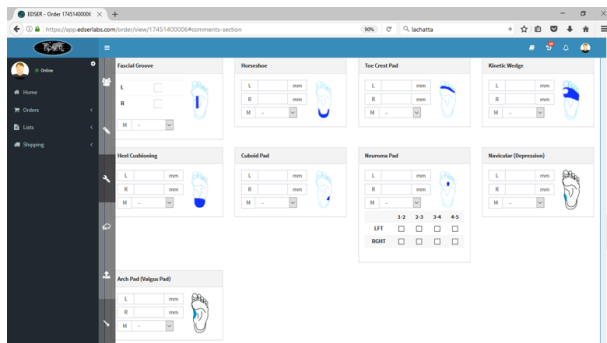
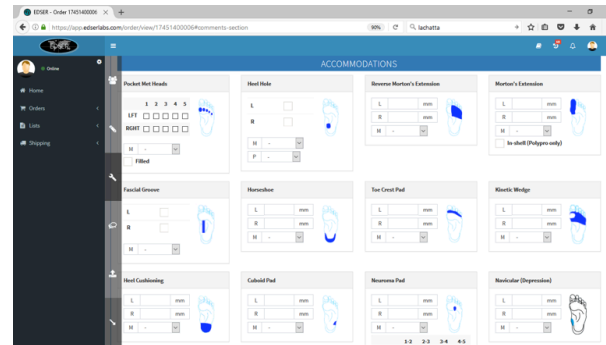
Select your components for Left, Right or Bilateral. Add the height (mm) when the option is available. Click on the drop-down menus to select the materials of the components to be prescribed.



***Important, click again on the green Save button when finished.***

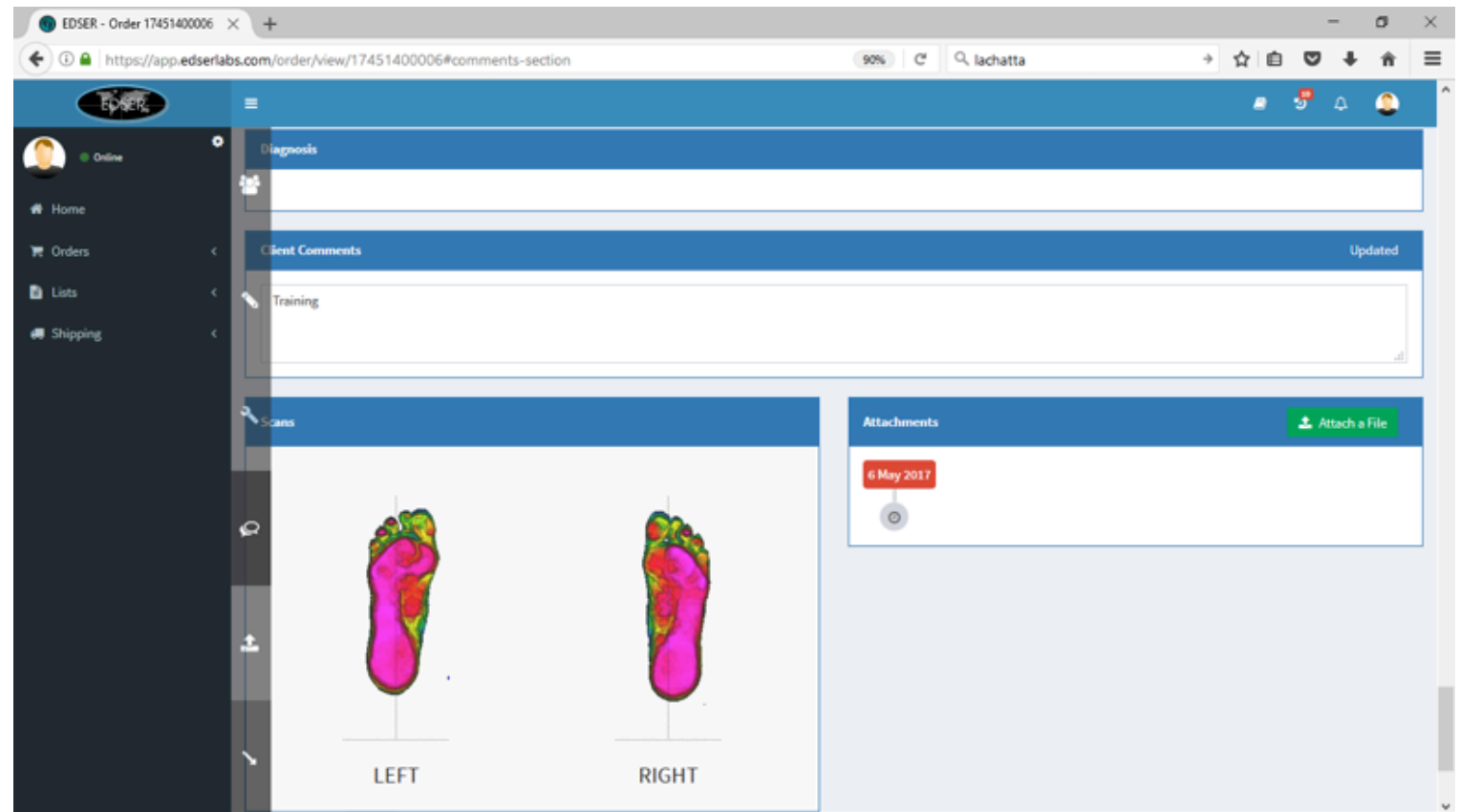


**Drop-down menus**



Comments for the laboratory:

If you are unable to find a particular component you would like to request or you have a specific request that is not available please write it in comments. If you attach any images please refer to them in the comments section.



***Attach support files for the order, including pictures, drawings, or any other relevant information.***

