Edser

Manual: iScan 3D / Prescription via Edser app

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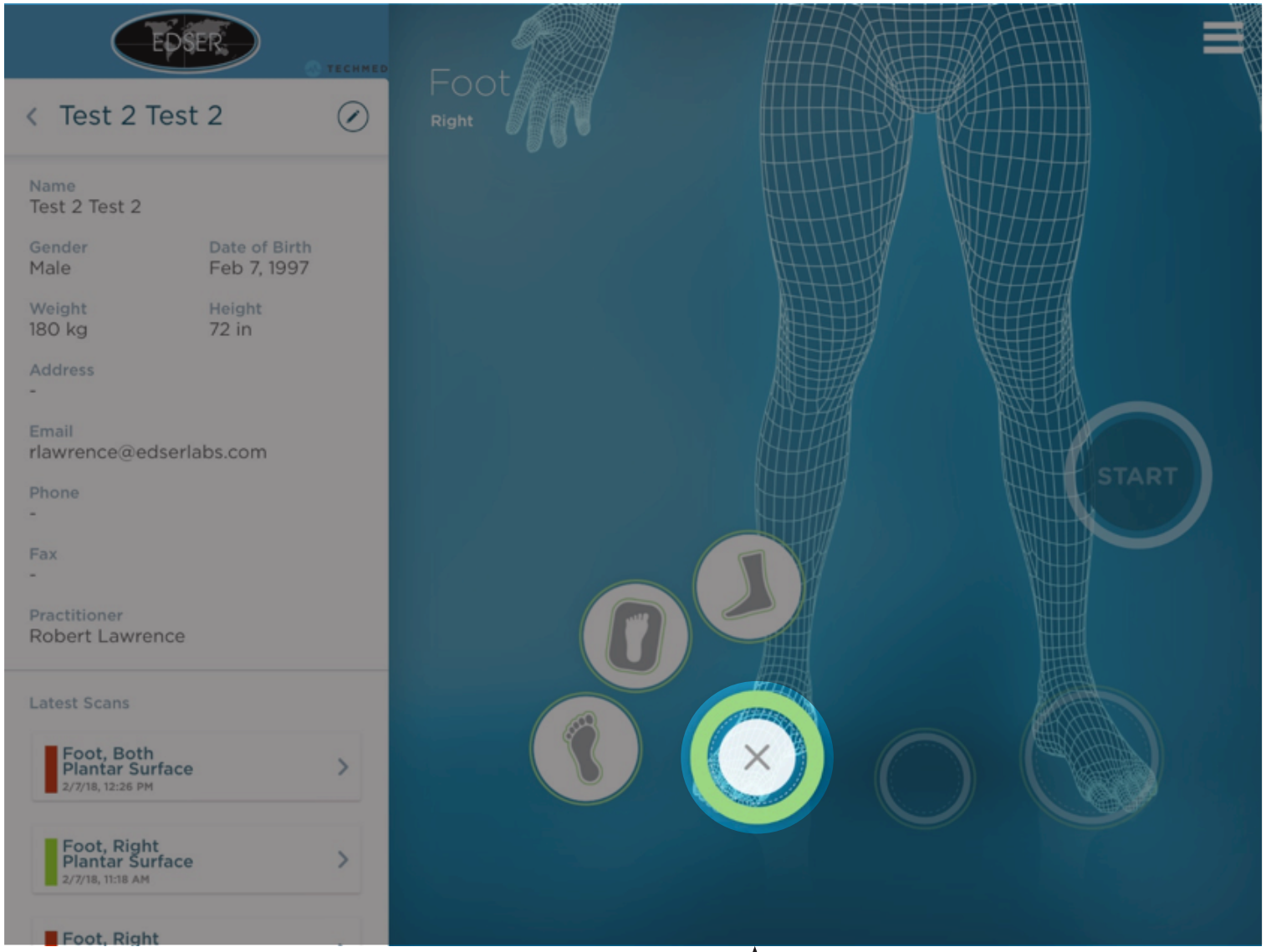
Scanning

Enter EdserScan App

Go to Patients --> New Patient, Fill in the data:

Remember to save the information

Scan foot
Right and left



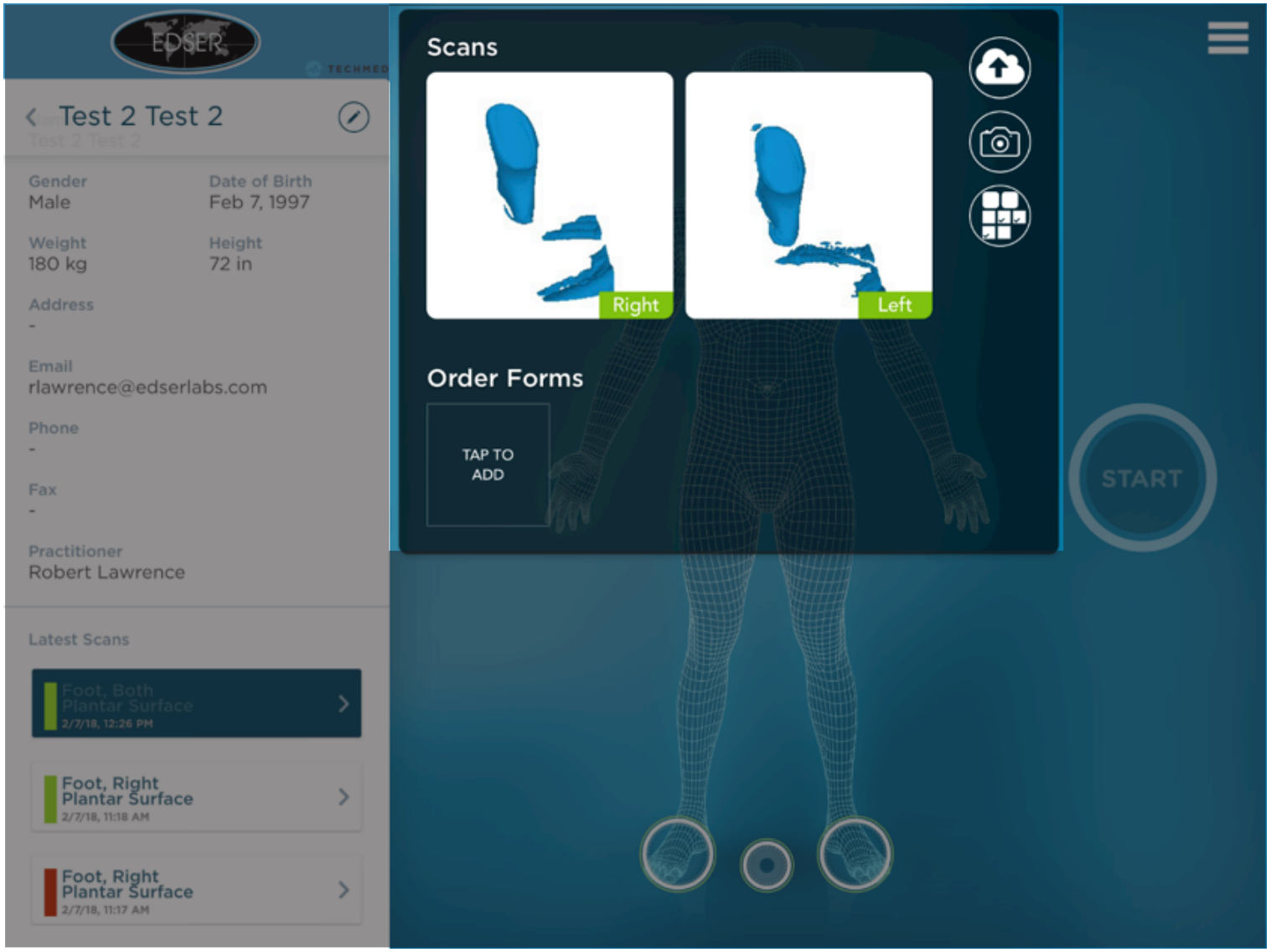
Click on the right foot

Click on the foot image and click on Start:

Once you scan the foot click on the red button "Done" to finish and go to the other foot. Once you have scanned both your are finished scanning. If you have left the screen and only have one scanned foot, enter the scan screen and click on the missing image to proceed scanning. In this case, select the Left foot to have the 2 feet in the same file.

Important, that the 2 feet are in the same file to upload the order.

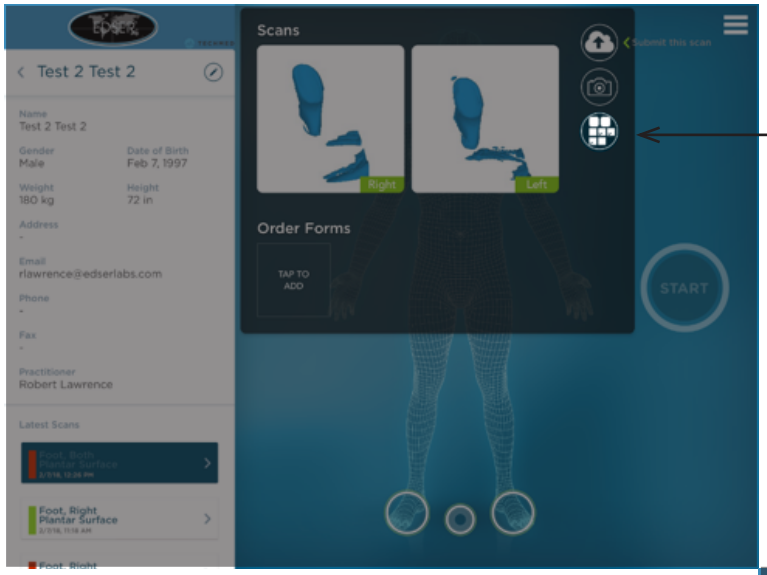
You should see both scans in the dark box.
To upload the order, click on the cloud and the order is sent directly to your client portal, where you can fill out the prescription.



At this point you can repeat the process to add a new patient.

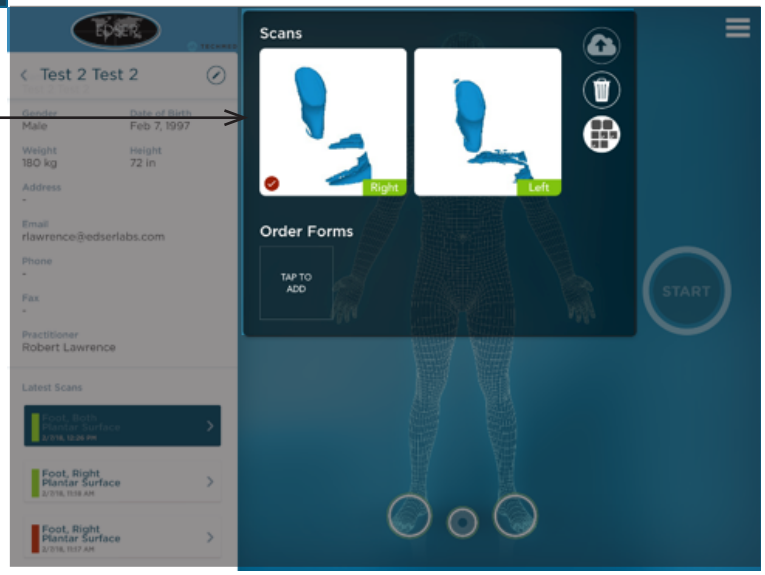
Delete a scan

From this screen, click on the button below the camera (multiple squares), and the camera becomes a trash can.



* multiple squares

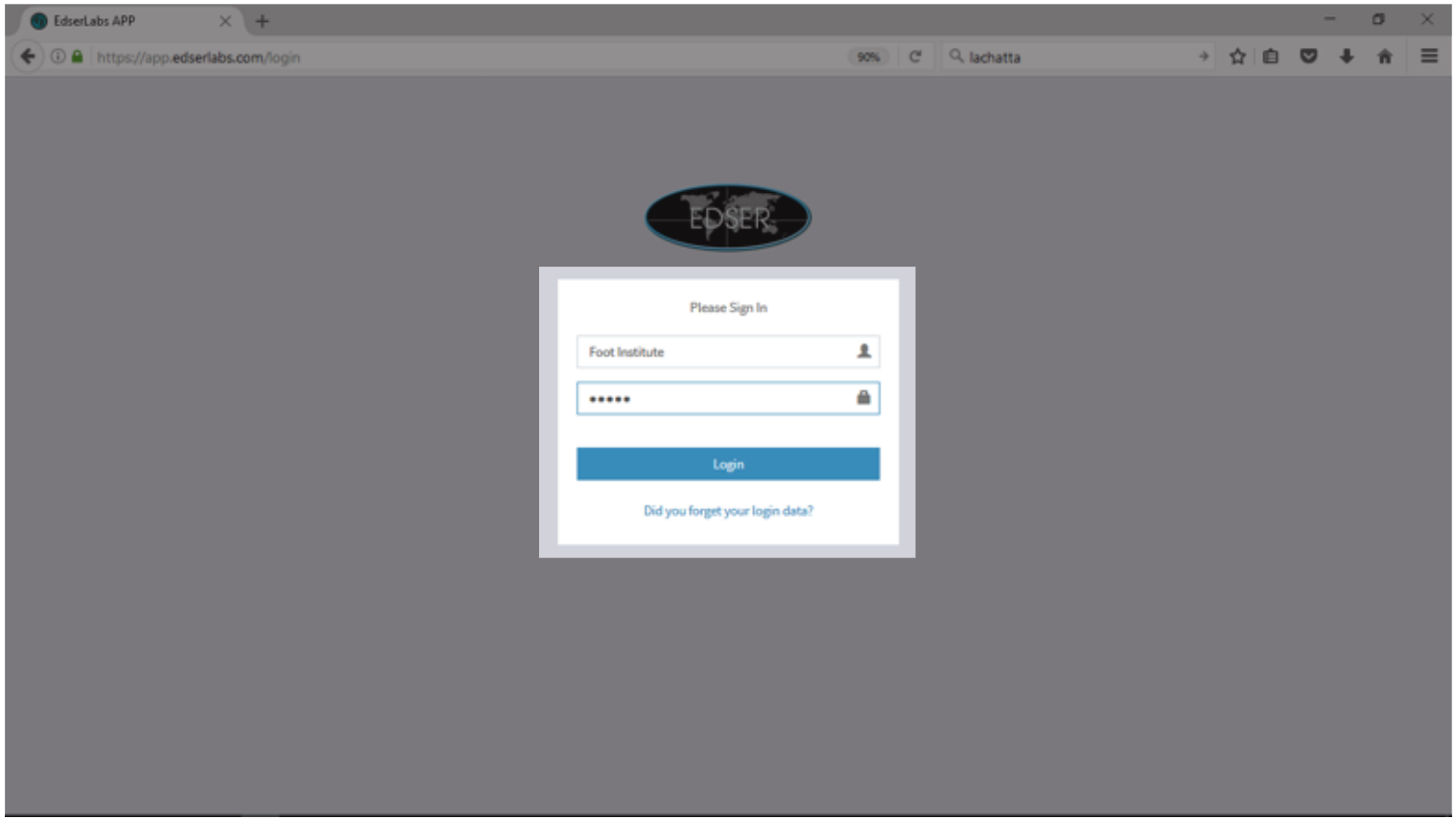
Select the scans to be deleted and click on the trashcan image.



Perform prescription from Edser APP:

Enter: https://app.edserlabs.com/

Enter your user and
your password.
Press Login.



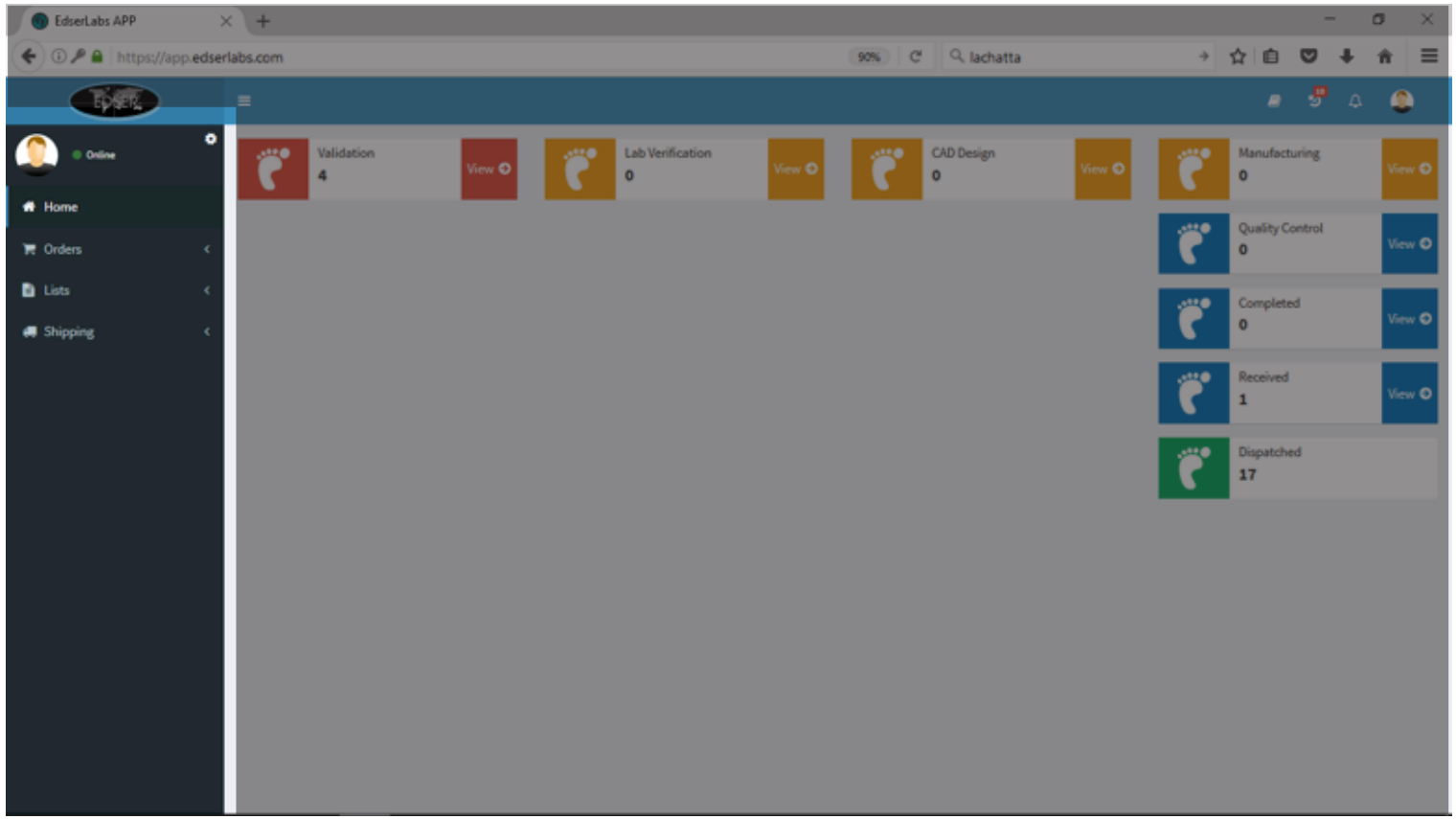
The options menu is on the Left side:

Start

Orders

Lists

Shipments



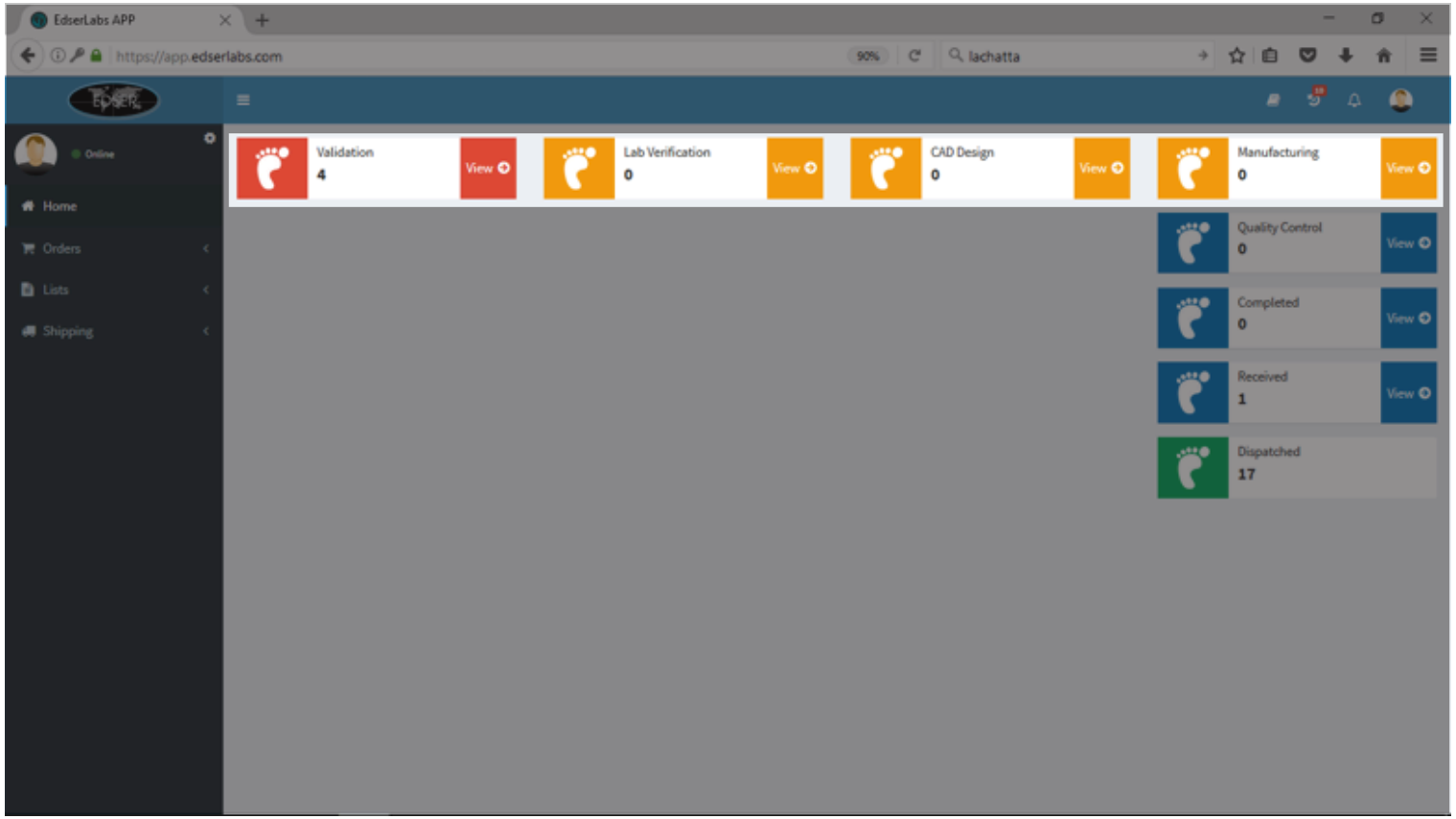
Central screen buttons:

Validation

Lab Verification

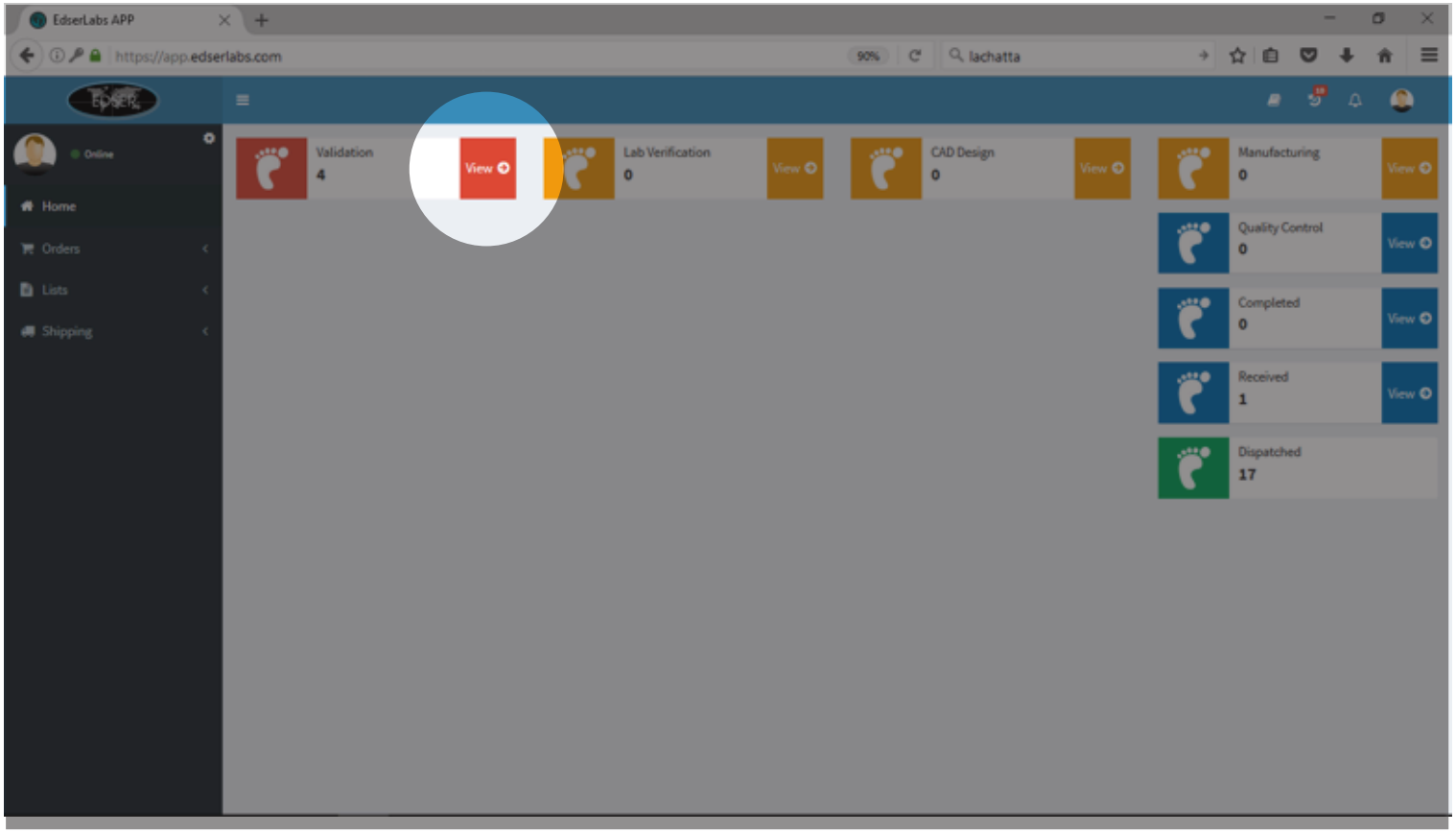
CAD design

Manufacturing



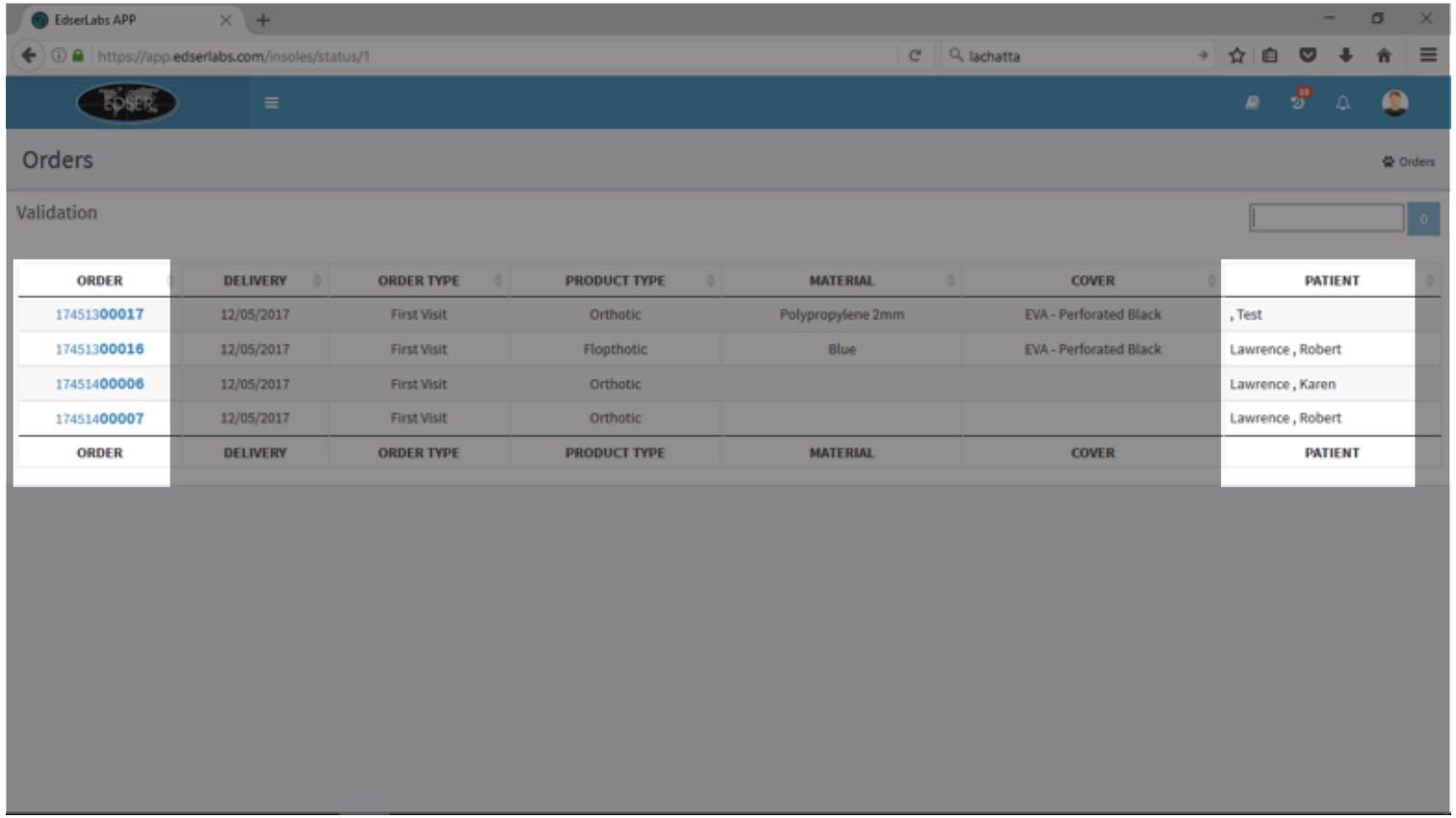
These are the processes through which the orders advance and you can see what stage they are in.

Click on the button to view orders in validation.



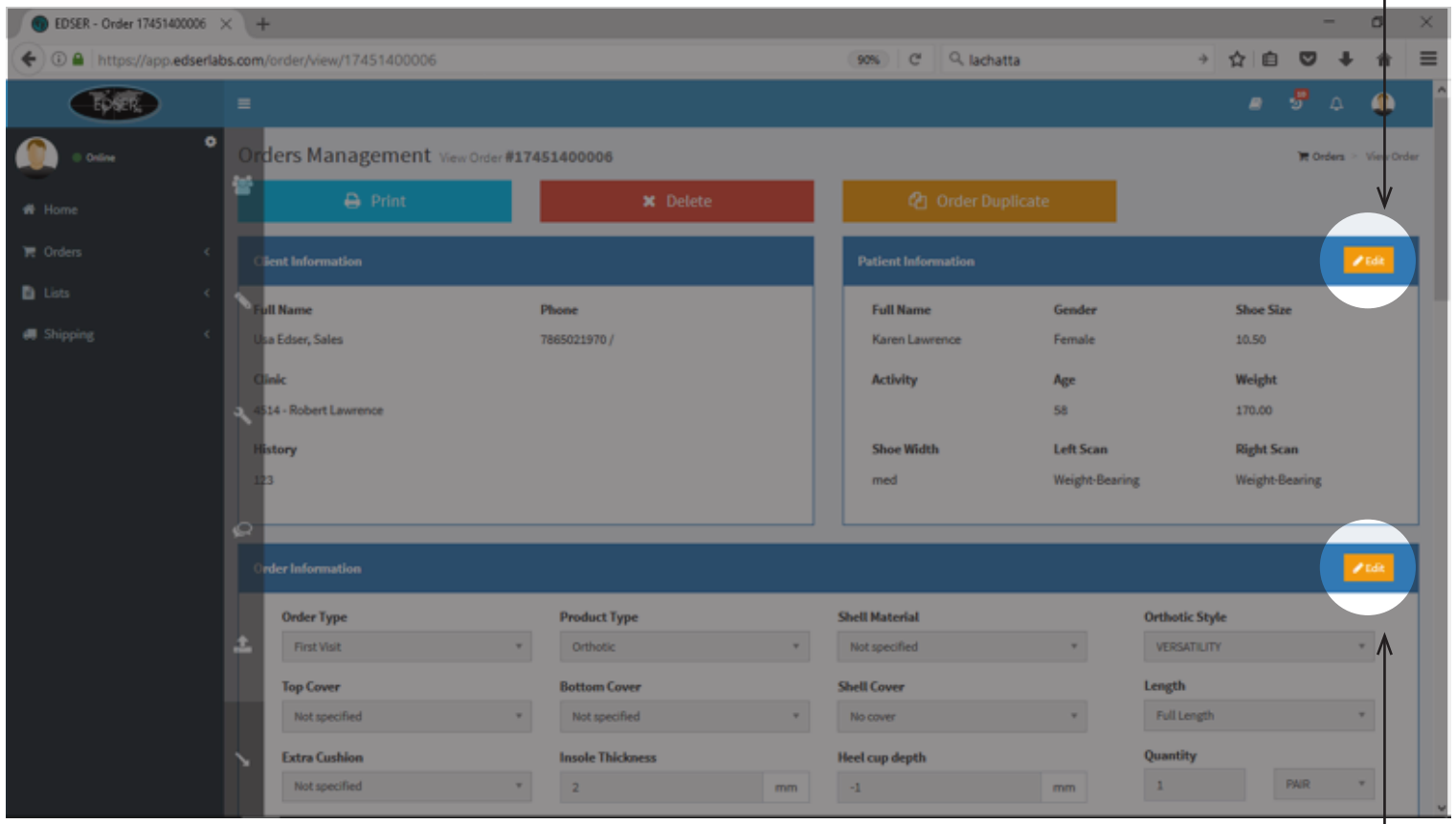
Order number in the first column.

Name of patient in the last column.



Find the order by the name of the patient and click on the order number.

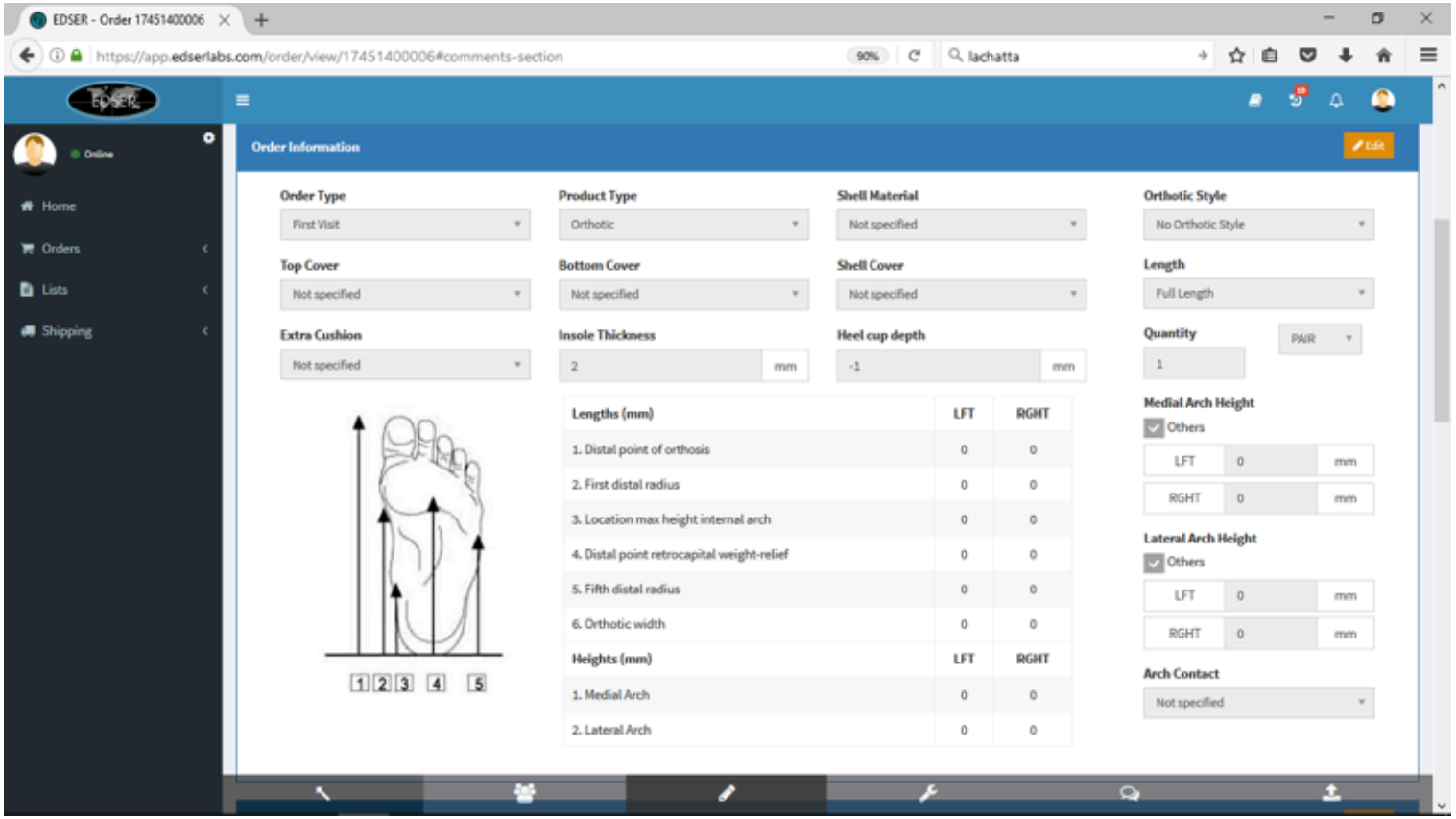
The order opens and you can edit (yellow button) the prescription in each section.



Important to note the yellow edit button changes to "save" green when you click on it.

Click again on the green "Save" button to save the changes.

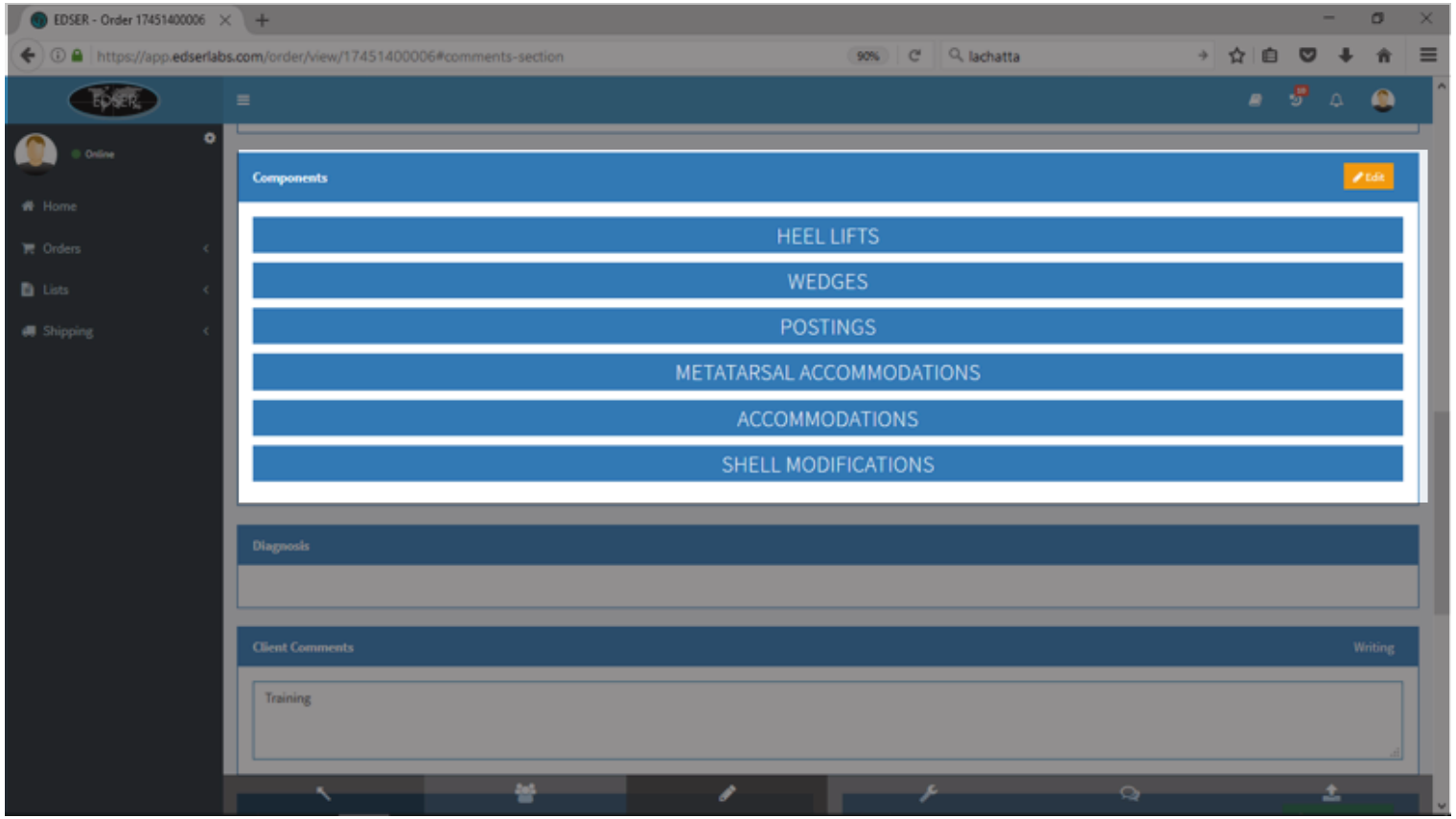
Order information / Edit:



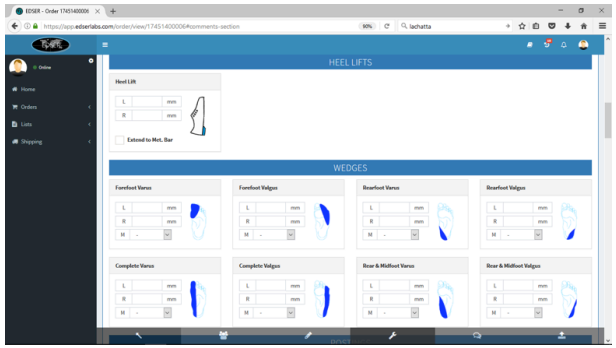
Important, click again on the green Save button.

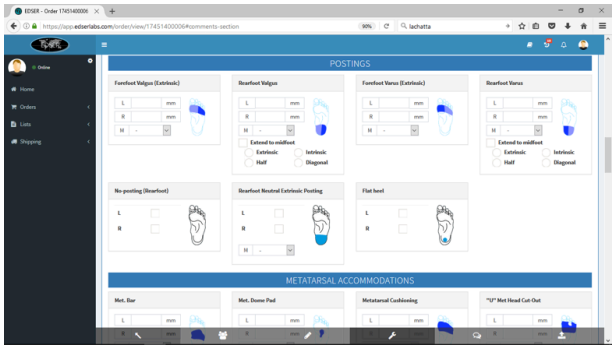
Components / Edit:

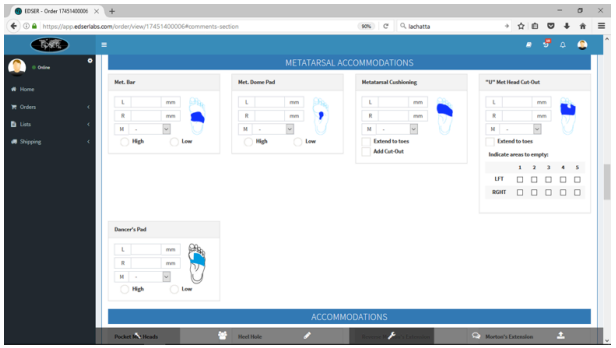
Click Edit in order to view the different component options. Select your compenents for Left, Right or Bilateral. Add the height (mm) when the option is available. Click on the drop-down menus to select the materials of the components to be prescribed.



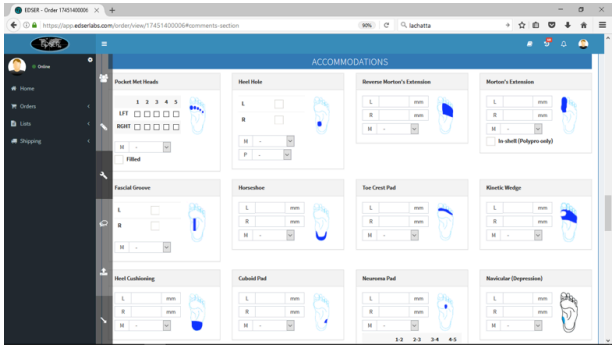
Important, click again on the green Save button when finished.

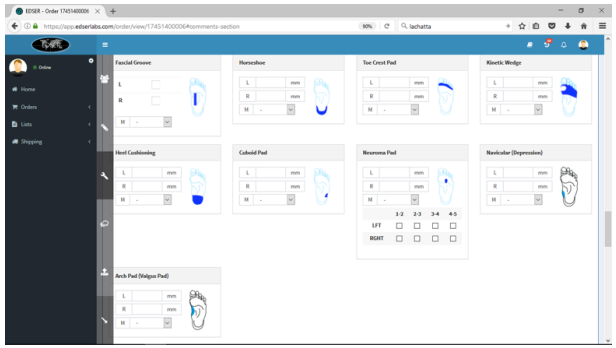


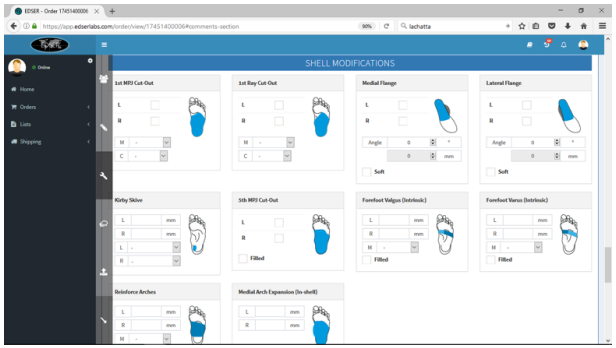


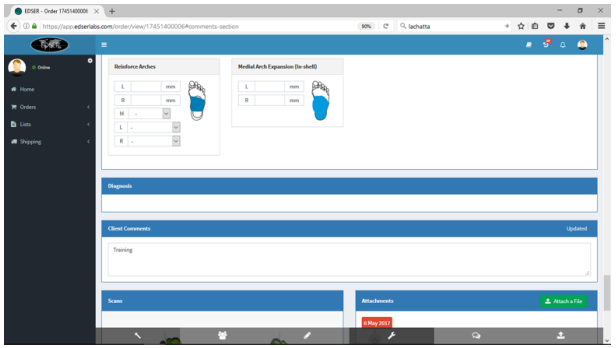


Drop-down menus



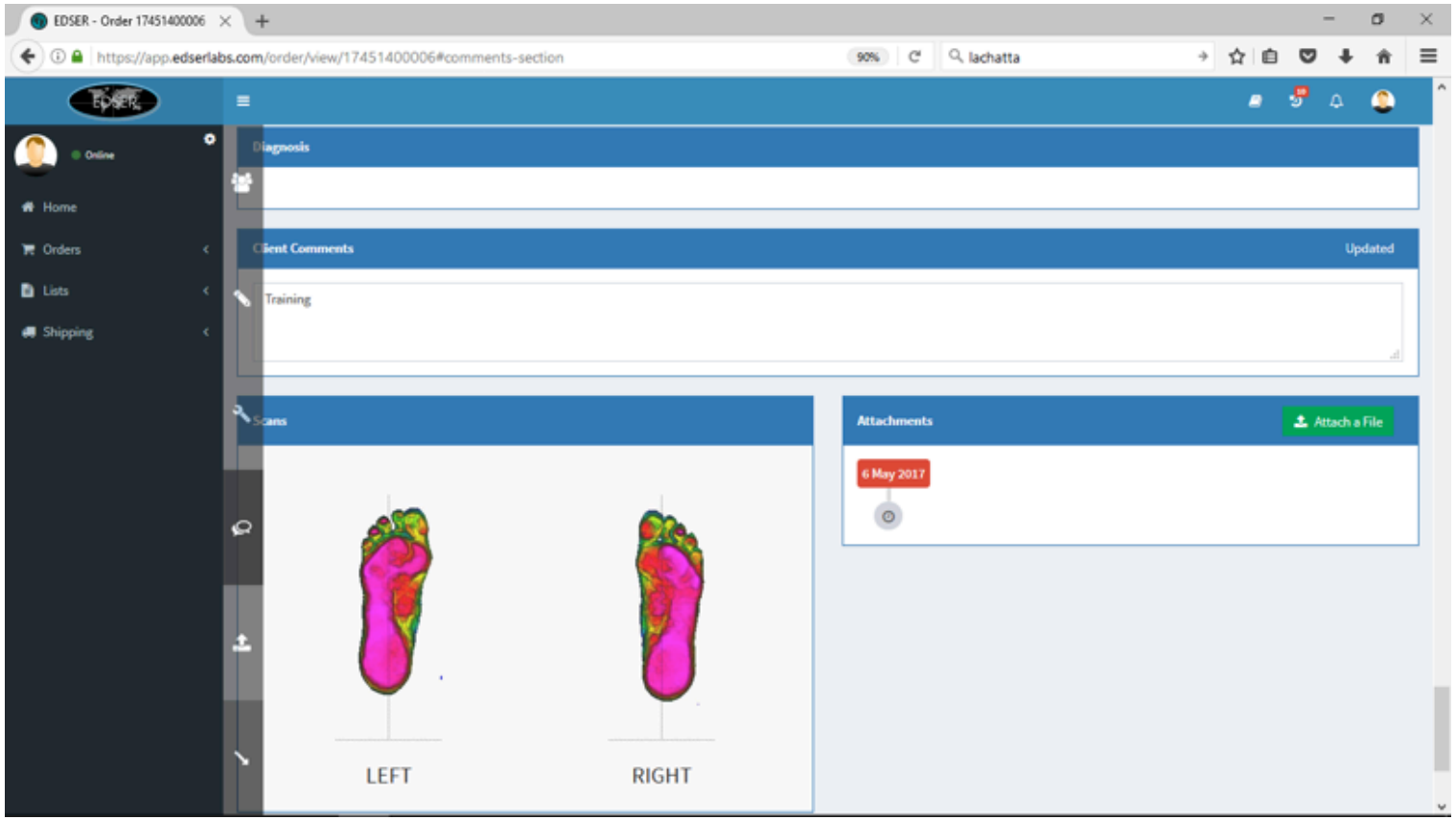






Comments for the laboratory:

If you are unable to find an particular component you would like to request or you have a specific request that is not available please write it in comments. If you attach any images please refer to them in the comments section.



Attach support files for the order, including pictures, drawings, or any other relevant information.