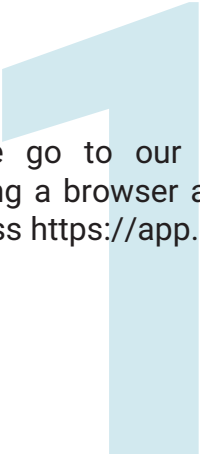
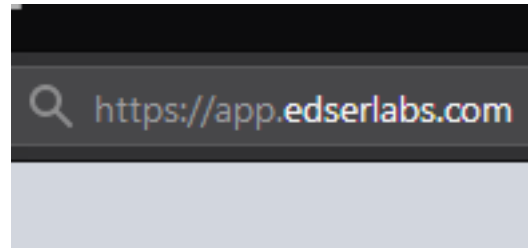


Manual for requesting USPS Shipping Label

This Manual will teach you how to request a shipping label directly from your client portal.





Please go to our online APP by opening a browser and entering the address <https://app.edserlabs.com>.



EDSER®

Please Sign in

Username 

Password 

Login

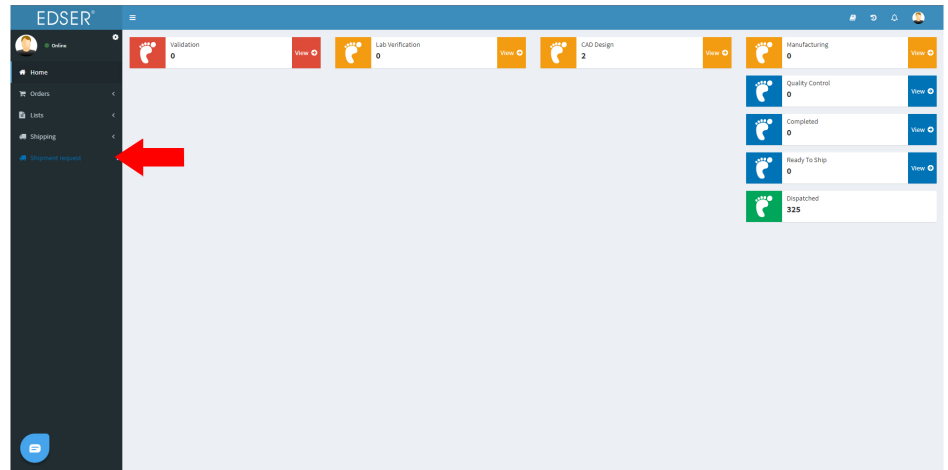
[Did you forget your login data?](#)

Enter your credentials to
log in.

2

3

Select "Shipment Request" from the left side bar.





Customer Self-Service



Generating a Returns Label is as Easy as 1-2-3.

Fill out a couple of simple pieces of information, and you'll be on your way. We'll help you get your shipping label in minutes.

* Denotes a required field

Merchant Information

Merchant Name
Edser Orthotic Labs

Enter Your Address Information

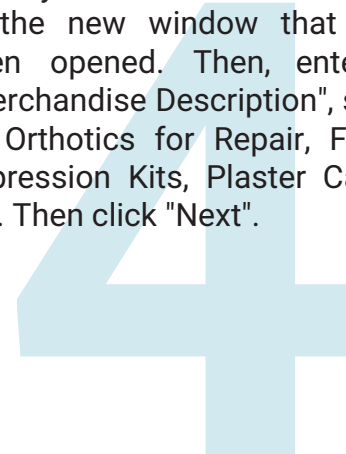
* Customer Name
* Street Address Apt / Suite / Other
* City
* State Zip
-- Please select a state --

Enter Package & Shipping Information

Merchandise Description
Please describe what you are returning. e.g. "Running Shoes"
* Service Type * Label Type
First-Class Package Return® Service 4X6

Next

Enter your address information in the new window that has been opened. Then, enter a "Merchandise Description", such as Orthotics for Repair, Foam Impression Kits, Plaster Casts, etc. Then click "Next".



Your label is ready! Select "Print Label (PDF)", then select "Submit" and Print your label. Once you've printed your label apply it to the return package. Please do your best to ship multiple repairs, foam impression kits, or plaster casts together. Foam impression kits can be either taped together or packaged in a larger box.



Customer Self-Service



Your Label is Ready!

Now just select a way to have your label delivered, and we'll get it to you. You may only print or email your label once - after you select one of the two options below, you will be redirected away from this page.

Labels are generated in PDF format. [Get Adobe PDF Reader](#)

Shipping Information

Merchant Name

Edser Orthotic Labs

Customer Name

Customer Address

Merchandise Description

Orthotics for Repair

Label Type

First-Class Package Return® Service 4X6

How Would You Like Your Label Delivered?

Print Label (PDF)

Email

Please note that you may only Print or Email your label once. Once you click "Submit", you will not be able to retrieve your label again.

Go Back

Submit

EDSER[®]